

Behind the kettle

June 2024

Monthly update on life at Glasgow Life

Issue #19

Make it a 'Summer of Fun' with Glasgow Life



We've got summer sorted with a superb selection of free and low-cost family friendly activities across the city. There's guaranteed to be something to keep everyone happy come rain or shine!

Scan the QR code or visit:

glasgowlife.org.uk/summer-of-fun.



Libraries and Communities team commitments

Following the 2023 Colleague Feedback Survey, the Libraries and Communities team has committed to recognising the great service they deliver to our customers by hosting an annual 'Celebrating Successes' event and by sharing positive colleague stories at regular team development sessions, and on their blog and team social media.

They are also working together to create a culture where ideas are encouraged, respected and acted upon and have introduced six-weekly one-to-ones for all colleagues as well as monthly team meetings.

Pictured are some of the Family Learning team at a recent team development session at Pollok Park.

Glasgow Life volunteers enhance lives in the city



During National Volunteers' Week (3 - 9 June) Glasgow Life is celebrating the outstanding support of thousands of volunteers who help our charity make a real difference. Pictured are some of our volunteers at a special thank you event at The Mitchell Library.

Our volunteer programme has had its biggest year ever in 2023/24, with over 6,000 volunteers donating over 100,000 hours of their time to help us.

Volunteers support Glasgow Life in delivering culture and sport across the city either at events – including Celtic Connections, the UCI Cycling World Championships and World Athletic Indoor Championships – or in regular roles at our museums, arts and music venues, libraries, and community and sport facilities.

Glasgow Life Chief Executive, Susan Deighan, said: "We are extremely proud and grateful that so many dedicated volunteers give us their invaluable support. They play an invaluable role in enabling Glasgow Life enhance health and wellbeing to benefit our city and communities."



Scan the QR code to watch Chief Executive Susan Deighan speaking about how valued our Glasgow Life volunteers are. Colleagues can take advantage of the opportunity to volunteer through our Employer Supported Volunteering scheme. Find out more on the Colleague Information pages of our website at glasgowlife.org.uk/about-us/colleague-information/hr-policies-and-documents/volunteering.



Visit Glasgow – our new city tourism brand

We've changed the name of our People Make Glasgow website and social media channels to **Visit Glasgow** to make it easier for visitors to search for and find the information they need to plan their trip. Go to visitglasgow.com to find out more.

Don't worry, you'll still see People Make Glasgow displayed proudly in the city, welcoming tourists once they arrive and promoting activities to audiences within the city.

This summer we're enhancing People Make Glasgow with a You Make Glasgow campaign! You may have spotted the posters around the city, on the underground and at train stations, thanking the people of Glasgow for helping us to be voted the Friendliest City in the World by Time Out. And don't forget everyone at Glasgow Life is a part of making this city so special - so thank you!

The posters include a cheeky nod to the iconic traffic cone that sits on top of the Duke of Wellington statue in front of GoMA – a symbol of the Glaswegian spirit and one of the reasons Banksy gave for choosing the city for his record-breaking solo show last year.



Coming soon... Thank you to everyone who took part in our survey to find out what kind of wellbeing support you would find useful. Look out for a new **MyWellbeing** section of the Colleague Information pages, launching on **Monday 1 July**.

If you have any questions about topics covered here, please speak to your line manager.